

<p>OneHome Family Date: 8 August 2017 Scribe: Jared Kebbell</p>	
<p>Attendees: Ian Fletcher, Renee Crews, Karissa Johnson, Elizabeth Murray, Ana Cornelius, Linda Barringer, Kathy Malloy, Diane Howald, Lauren Bernstein, Deanne Witzke, Allie Card, Michelle Smith, Matt Mollica, Sonja Dahmer, Daphne McCabe, Angie Nelson</p>	
Outcomes	Outcome through the end of July: 346 assessed, 6 housed.
CCH FSS/OneHome Transition	OneHome housing navigator started this week. Deanne's team at CCH began family intake on August 2.
OneHome Families Process	<p>Karissa and Ana made a color-coded spreadsheet detailing the clients that have been pulled for the Pre-Match Queue (blue clients have been matched to CCH, orange clients have been matched to VOA). Updates about clients that have been matched and those that haven't, and everyone's current status. Please note, once a client is pulled for the pre-match queue, he/she never leaves it unless they find a housing solution. HO= Housing Orientation; HSP= Housing Stabilization Program (RRH).</p> <p>Client Conferencing is something that happens constantly via email, but doing it at these meetings is helpful. It should occur concisely and at the beginning of the meeting in case people can't stay for the whole meeting.</p>
RGC/Community Forum Feedback	<p>Regional Governance Council is composed of reps from the 7 counties and meet periodically to make decisions. At the last meeting, we invited people experiencing homelessness to come and offer feedback. Generally, these people expressed that they don't know what OneHome or the VI-SPDAT were. This was the first of four planned open forums (the others will be in Boulder, Aurora and). Twenty-five people attended the forum. The meeting was valuable for OneHome specific feedback, but also feedback related to clients' experiences with providers more generally and the difficulties of navigating housing resources both within and without OneHome. A theme seemed to be that there is a lack of communications between clients and providers. Also, generating a list of housing resources for different populations--through asset mapping--would be helpful. People do call 2-1-1 in order to arrange a VI-SPDAT, but the people at the community forum hadn't heard of it.</p> <p>The group picked four items from the list of feedback points and conducted a breakout session to discuss each in more detail. The selected point were:</p> <p>Group 1: Forum attendees responded that they don't know what OneHome and the VI-SPDAT are:</p>

- At subsequent community forums, offer a shortened, bare bones VI-SPDAT training specifically designed for clients and have assessors on hand to conduct VI-SPDATs on the spot.
- Have a community forum event at meetings--like OneHome--to create more opportunities for feedback.
- Raise awareness of the VI-SPDAT by printing an article in DHOLE
- Create a brief flyer or pocket-sized card with simplified talking points about what the VI-SPDAT is and distribute it through libraries, shelters, social workers, etc.
- Faith outreach: educate faith providers about what the VI-SPDAT is; maybe do an additional VI-SPDAT training specifically for the faith community so they can do their own assessments.

Group 2: Better representation of vulnerable populations in HUD data so they have greater access to services and safer environments:

- Where they reside in a shelter (training)
- Outreach w/LGBTQ welcome (written)
- Perceptions
- Demographics on LGBTQ questions (written)
- Trauma-informed care (training)
- Research this issue (training)
- Ask them, don't assume/greater flexibility

Group 3: Reducing excessive barriers to programs and housing solutions

- There are two types of barriers: Landlords and Grant Providers
- Fight evictions with pro-bono legal assistance
- Background issues: find felon-friendly rentals charging extra points
- FMR: rent control for more lenient developers/property managers
- ESG funds
- "Mpowered"
- Flexible funds: LIHTC
- Landlord recruitment funds: OneHome should provide guidelines
- Barrier Busters: OneHome should locate grants for assistance and EOC for Xcel

Group 4: Create a database of housing resources that is more accurate and updated more regularly:

- Meet with 2-1-1, find out current process
- Improving access for clients (example of non-Colorado phone #s being denied)
- How can we improve agencies' ability to update their program details? Currency of program details

	<ul style="list-style-type: none"> --How can we improve? --How can we improve? --Updated Project Homeless Connect Guide, put on MDHI & OneHome websites --Section on the OneHome website for Homeless Community – look at other CES websites --Loop into MDHI Coordinating Committee on special presentation days: <ul style="list-style-type: none"> --Provider 101 info --Maybe do a OneHome 101 community training --Create OneHome 101 recording – fun, brief, informative
<p>How do we serve our population better with current resources?</p>	<ul style="list-style-type: none"> --Two year RRH: start clients who score in the PSH range in RRH first, only use PSH resources for those who can't sustain RRH --cost effectiveness, outcomes of vulnerability: is 9/10 an accurate threshold for PSH? Has research been done on RRH outcomes for clients in this range? --use PSH as a bridge to PHA or until clients are back on their feet --Develop a move-on assessment for PSH clients who may no longer need that level of intervention --Stride families --HMIS data