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| Subject | OneHome Family | Date | July 11, 2017 |
| Scribe | Jared Kebbell | Time | 2-4 pm |
| Attendees | Karissa Johnson, Ian Fletcher, Oanh Vo, Jared Kebbell, Renee Crews, Deanne Witzke, Ana Cornelius, Sam Brooks, Lauren Bernstein, EJ Becker, Matt Mollica, Kim Horton (teleconference), Daphne McCabe (teleconference), Jennifer Biess (teleconference), Belia Casillas, Elizabeth Murray, Diane Howald, Linda Barringer | | |
| Key Points Discussed | | | |
| No | Topic | Highlights | |
| 1. | Summary | <p>This is the last OneHome meeting during the pilot. The OneHome process was reviewed, from the prioritization criteria that was determined by this group, pulling clients from the pre-match queue, matching clients with services, to the resources that are available in the Family system. The system is currently in most need of PSH for families. Outcomes through June were reviewed. Coming process improvements were introduced. One challenge we face is tracking down families once they have been pulled from the pre-match queue, but also communication between Ana and providers concerning the status of finding those clients. Clients will not lose their place on the list if they can't be found, but eventually their resources will go to someone else who can be found. The difficulties of maintaining current contact info for clients was discussed, as were some possible solutions. Ana has developed a new tracking sheet which she will be distributing to providers.</p> | |
| 2. | Next steps | <p>-The OneHome pilot ends on August 1st. All people wishing to perform VI-SPDATs after July 1st, must have attended a training in July. OneHome Family meetings will continue and more work groups are planned. Work groups will hopefully begin next month. Alternative community models webinar will be featured at future meetings in order to gain perspectives on systems and processes from around the country. We're looking for suggestions of outstanding communities to reach out to.</p> <p>-Now that the pilot is over, Ana expects more assessments to be done and more resources to be put into the system. CCH has housing navigation resources they can share with smaller organizations that don't share that capability. People should not be being housed through a CoC funded program if they have not been assessed and prioritized through OneHome. The VI-SPDAT is being done too quickly—there are other questions and steps must be done first. These pre-VI-SPDAT steps need to be formalized and standardized. A work group could be formed to do this.</p> <p>-Volunteers were solicited for the ESG Incorporation work group, Resources for PSH (higher scoring for families) work group and Triage/initial assessment work group.</p> <p>-August 1st: the numbers of assessments are expected to increase once the pilot is concluded. One idea from the individual pilot was to classify agencies by the quality of their communication with clients—whether they were able to continue communication with them after the initial assessment and use those agencies as access points. Developing some criteria for establishing access points.</p> <p>-HMIS update: we're conducting HMIS vendor demonstrations. Because OneHome is not integrated with the current HMIS, we're working on creating an interim system based on Salesforce. This interim system will allow people to check up on clients process and upload ROIs directly to the system. We've had two vendor demonstrations so far. OneHome Family meetings will continue on a monthly basis for the time being. One idea to encourage participation by direct service providers is requiring people who conduct Family surveys attend OneHome meetings. Also, changing the times and meeting places was considered—but this can lead to confusion.</p> | |

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| 3. | Questions & Discussion | <p>-Moving forward, all ESG funds will have to come through coordinated entry. We're now considering how to implement that shift—a meeting will be held probably in August. A plan on how to do this is due by January 2018. ESG is used predominately for RRH in Denver with some prevention. It also provides supportive services, not just rental assistance and shelters and street outreach. ESG funds total about \$4 million statewide—some of these funds go through CCH, others (entitlement communities) go directly from HUD to localities because not all HUD funds go through the CoC. Integrating non-CoC funds (like ESG) into coordinated entry is not required but is possible. ESG requires 100% match.</p> |
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