



OneHome 2-1-1 Mobile Assessors

www.onehomeco.org/211ma

OneHome is a system that enables the Metro/Denver region to accomplish the following in a coordinated fashion:

- Assess and identify the housing and support needs of all individuals experiencing homelessness
- Target outreach and housing navigation for those who are most vulnerable and have been homeless the longest
- Match the right level service and/or housing intervention to these individuals as quickly and efficiently as possible, while being respectful of client choice and of local providers

The system will know everyone by name, and will enable our community to rapidly match those with greatest need to housing and services, ultimately accelerating housing placement rates. The system is designed so that those experiencing homelessness do not languish on multiple waiting lists, navigate a confusing maze of bureaucracy, or only get help on a “first come, first served” basis.

The OneHome process is comprised of several key components, including:

- **Assessment:** OneHome utilizes the Vulnerability Index and Service Prioritization Decision Assistance Tool (VI-SPDAT), to assess an individual’s level of vulnerability, at locations throughout the seven-county region. There are variations of the VI-SPDAT for Families (F-VI-SPDAT) and Youth (TAY-VI-SPDAT) which address the unique vulnerabilities of those populations
- **Prioritization:** currently OneHome prioritizes Veterans and chronically homeless individuals to ensure that access to available housing resources are provided based on greatest need. There is a pilot program for Unaccompanied Youth and Families currently in development as of late 2016.
- **Navigation and Case Conferencing:** the individuals with the highest priority are identified and assigned a Housing Navigator to assist them in obtaining the most suitable housing resources for their needs
- **Housing Referral:** housing vacancies and other available resources are matched with individuals experiencing homelessness that have been prioritized for specific housing interventions
- **Data Collection:** OneHome collects and utilizes real-time, accessible client-specific data to inform housing matches

The new OneHome 2-1-1 Mobile Assessors will be stationed throughout seven counties on a rotating basis to conduct VI-SPDATs at various regional access points such as day centers, human service agencies, food pantries, etc. where populations experiencing homelessness may frequent. In addition to conducting the VI-SPDATs, the 2-1-1 OneHome Mobile Assessors will also provide referrals for other resources using the 2-1-1 platform.

To connect with a OneHome 2-1-1 Mobile Assessor, please visit www.onehomeco.org/211ma, email 211ma@onehomeco.org or you can leave a voicemail for a referral request at #844-HOME-106

