

Metro Denver One Home Family– February 2017

February 14, 2017



Agenda

Introductions

Updates

Participating in OneHome Discussion

USICH Criteria & Benchmarks

Role of Agency Liaisons

Process Standards

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By-Name List

Diversion

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Updates

- Pre-Test
- Pilot – February 8th – May 1st
- Family Vendor

Prioritization

1. Risk Factors
 1. Disability
 2. Open Child Welfare Cases
 3. Physical Health
 4. Substance Abuse
 5. Mental Health
2. Age of the Youngest Child
 1. Child Under 1
 2. Child Under 5
3. History of Homelessness
4. Tie Breaker: Length of Time Homeless

Participating in OneHome

- This is challenging work...why do you choose to spend time building OneHome?
- What are the benefits of participating in OneHome?
- What are the challenges?
- What is the significance of participating in OneHome?

USICH Criteria to End Family Homelessness

1. The community identifies all families experiencing homelessness.
2. The community uses prevention and diversion strategies whenever possible, and otherwise provides immediate access to low-barrier shelter to any family experiencing homelessness who needs and wants it.
3. The community uses coordinated entry processes to effectively link families experiencing homelessness to housing and services solutions that are tailored to the needs of all family members.
4. The community assists families to move swiftly into permanent or non-time-limited housing options with appropriate services and supports.
5. The community has resources, plans, and system capacity in place to continue to prevent and quickly end future experiences of homelessness among families.

USICH Benchmarks to End Family Homelessness

A. There are few families experiencing homelessness at any given time.

- Families experiencing homelessness are identified
- No families with children under 18 are unsheltered
- No families seeking emergency shelter are turned away unless able to be successfully diverted
- Identified families are offered connections to appropriate housing or services

B. Families experiencing homelessness are swiftly connected to permanent or non-time-limited housing options.

- Families with children exit homelessness to permanent housing in average of 25 days from point of identification and no longer than 120 days

Role of Agency Liaisons

- Attend OneHome Community Design Team Meetings (every other month, 2nd Thursday 9am-Noon)
- Respond to emails from the OneHome system especially regarding locating individual clients
- Consult with your agency staff regarding Housing Navigation when one of your clients is identified as priority
- Forward OneHome informational emails to providers in your agency
- Coordinate new staff being trained in the use of the VI-SPDAT
- Coordinate your agency questions, concerns, and OneHome system feedback
- Oversee quality of the VI-SPDAT and ensure that your agency is following the OneHome protocols (Agency Page information to be provided over coming weeks)

Process Standards

Step 1: Phone screen

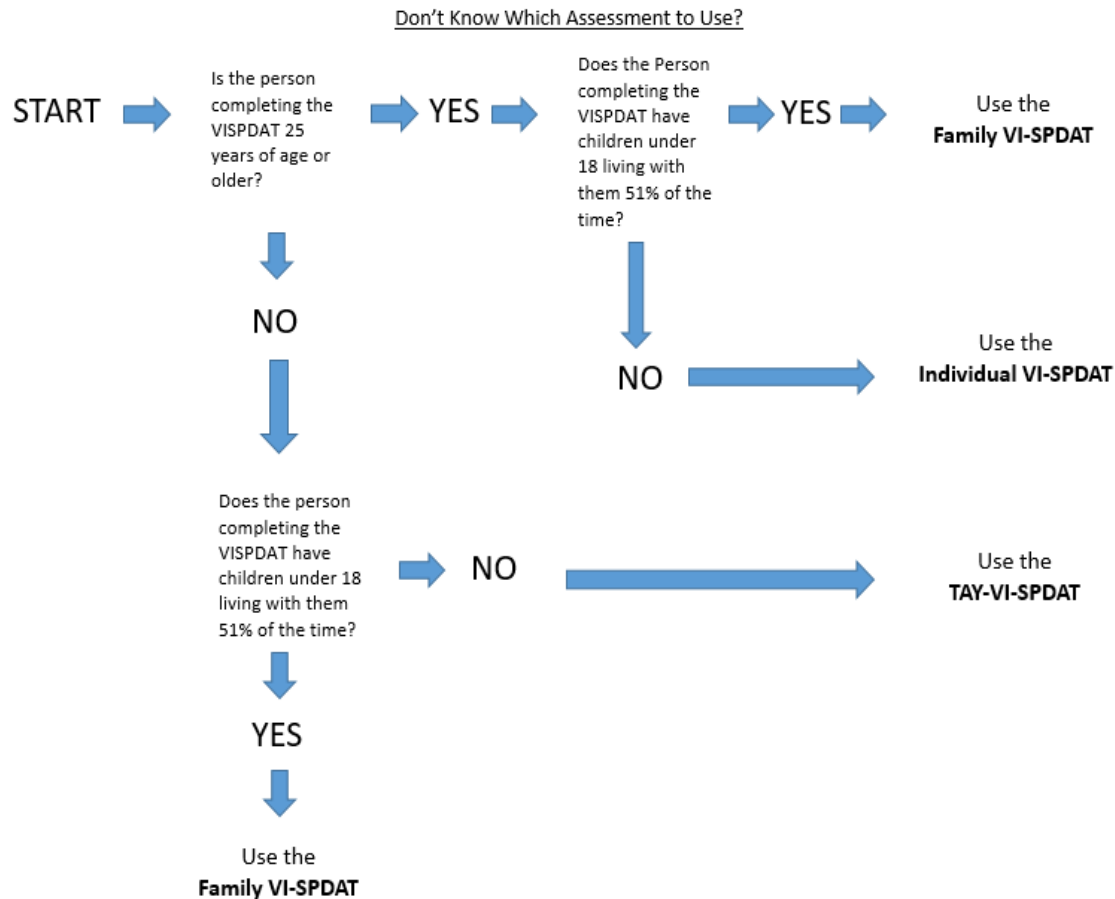
Step 2: Complete ROI

Step 3: Administer F-VI-SPDAT

Step 4: Enter F-VI-SPDAT into the Google system

Step 5: Electronically submit full ROI via encrypted email to DRH_CAHPS@denvergov.org or fax to Denver's Road Home at 720-944-3092 – **WITHIN 48 HOURS OF SUBMITTING F-VI-SPDAT.**

Who to Assess



- ❖ Phone Screen
- ❖ Literally Homeless
- ❖ 51% Custody of Children
- ❖ Agency Capacity

Leveraging Resources

- Pre-Test
- Pilot – Seeking housing providers willing to contribute resources to house pilot participants!

By-Name List

- What is a By-Name List?
- Why and how would we use it?
- Is a By-Name List something we want to do?

Diversion

- What is Diversion?
- Initial Discussion at Community Design Team meeting
 - Needed in the community
 - Postponing the inevitable?
 - Takes training
 - Other COC's?
 - Like case management
 - Partnering with other community orgs.
 - Focus on reintegration
 - Ethical concerns
 - Concern for capacity
 - Should naturally be in process already
 - Resources
 - Funding requirements
 - Goal-oriented conversation
 - Useful in accessing benefits / support
 - Access to employment support
 - DATA on success
- Next Steps
 - Work group

Parking Lot

- McKinney Vento liaisons will join pilot later on
- Rotating through scores to avoid families being left behind
 - High vulnerability families
- Bridge housing
- CoC resources: PSH vs. RRH

Questions and Next Steps



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