

OneHome Youth Meeting
12/16/2016

Goal of meeting: Discuss and plan for an alternative process for those whose needs are not met on the basis of the assessment

In attendance:

Cheryl Secorski	Kamrey Lucero	Kim Easton
Chris Nelson	Lauren Bernstein	Jennifer DiGiallonardo
Deanne Witzke	Megan Nyce	Michael VOA
Karissa Johnson	Renee Crews	
Kendall Rames	Sherry Steadman	

Next Pull:

- The next pull will be on Monday or Tuesday, get all your documents and survey's to Denver's Road Home before then to ensure your youth are eligible for the pull.
- They will be pulling 5 youth.

Current Goal and Progress:

- Goal is to have all 33 slots leased up by September.
- Currently, there are 3 leased, 7 in progress (4 of which have already had their briefing)
- 78 in the system that are qualified for PSH

Current Leasing Trends:

- Unit locating has been going well.
- Youth are wanting to look for their own unit and are being particular about the location. Wanting to ensure they are not going into neighborhoods where they could be getting in trouble.
- Situation in Boulder: A youth found a unit in Boulder, but the landlord wouldn't accept their application. The youth went to appeals and the landlord still rejected their application. There is an MOU in place with this landlord and Attention Homes. Attention Homes said they would be glad to provide the case management to this youth if it means they could live in the apartment building. DOH, CCH, and VOA are looking to see if this is possible.
- Units on average have been about \$900

SPDAT Surveys:

- What can we do if we realize that someone's survey was wrong possibly because of the individuals comfort level with the surveyor?
 - If you get better answers with someone the individual is more comfortable with, do not resubmit the survey to Denver's Road Home, go in and edit the answers to the questions you found to be different.

- If you are doing a survey with someone and you believe their answers are not correct, ie you know they had experience with foster care, but they are saying they didn't, complete the survey, then go back and ask if you have their permission to explore a question. If they say yes, you can ask the question again, if they say no, keep it the same, even if you know for a fact it is wrong.

Rapid ReHousing Training (aha! moments):

- Range Scoring: identifying anyone that falls within a numeric range, not necessarily going with the highest score first as long as the person is within the range.
- Diversion from programs: ensuring the youth has exhausted all options before immediately enrolling a youth into a homeless shelter or other program.
- Cooling Period: making sure the youth has actual interest in the program before completing the paperwork and enrolling them in the service.
- Intervention Models vs. Philosophy of Housing First: which one is HUD referring to, the philosophy or the specific intervention styles
 - Megan will find out and report back

Prioritization

- Current Method: Based on highest score being served first
- Type 2: Set a range and priority factors, pull first on list that meets priority factors and is within the range
- Type 3: Pull all highest scores first, then if there are more available resources, use the range method.
 - Example: your list has three people who scored 15, but you need to pull five names, full the three who scored 15, then organize the list by all those who have a score within 14-12 range and then organize by priority factors (tri-morbid, length of time homeless, and age)

Alternative Process

- Current process for adults
 - Each county has a representative in the alternative process discussion group
 - Individuals needs are not met by CAHPS system. Some common examples are: person could not complete the survey due to delusions or other medical reason, person was not being truthful, people whose scores are so low even though you know a need exists, or different agencies get wildly different scores and there is no way to tell which one is correct.
 - The agency with the concerns for the person completes a form and brings the concerns to their county representative to explore. The county representative may ask for supporting documents based on the information provided on the form.

- If the county person has the necessary info and feels the person needs to be served it will go to the group to have the final decision. If the group agrees, there may be several ways to rectify the situation to put the person on the list depending on need.
 - They could put them in the que for next housing available
 - They could put them in the first priority slot and wait for them to get pulled
- The current outline of the adult alternative process is online at <http://mdhi.org/wp-content/uploads/2014/11/Alternate-Process-Information-Sheet.pdf> each person should read this document before the next meeting.
- Could the same group meet to discuss youth? Suggest to add someone with a youth background to make sure the correct questions are being asked.
 - Renee will follow up with the reps on the group and ask if they think this makes sense.
- In the adult process, this has been set for about a year and have only added about 12 people to the housing priority though the alternative process.

Next meeting January 27th at 1PM