

Y-CAHPS Meeting notes 8/26/16

Friday, September 9, 2016

8:45 AM

Homelink is phasing out with the adult system and we won't be using for youth system; focus will be to integrate into HMIS

DRH team created a google doc/db that mirrors the TAY-VISPDAT questions but in which we can also manipulate and analyze the data; Renee walked us all through this new system; plans for roll out and providing access have not yet been determined

Renee passed out a set of "sample" data (from the current data in the system) for us to use to hypothetically walk through a prioritization process that includes 1) looking at all respondents in the highest score level and then 2) if respondents have the same score looking at the prioritization criteria the Y-CAHPS committee set at the last meeting

Prioritization Criteria (in order);

1. Co-occurring disability
2. Youngest age
3. Length of homelessness
4. DV and/or sexually exploited

The team walked through several scenarios in the data and confirmed that the above prioritization criteria were working well to differentiate respondents who had the same score. We did not have to get to #4 in any of our scenarios.

The team decided that if we were to need to filter by priority #4 DV/Sexually exploited that we would need to write/add additional "non-scored" questions at the end of the survey to help determine a "yes" response to this criteria. Kendall will work on drafting a question(s) for review at next meeting. If anyone has recommended language to suggest, send to Kendall and she'll compile feedback.

The team also determined that we need to add a couple other "non-scored" questions to the survey such as: gender identity and race/ethnicity. Renee sent the following examples from the adults survey for consideration.

Hello team! During our meeting on Friday for Youth CAHPS, I agreed to send the questions from the Adult VI-SPDAT that could be added for reporting purposes. Our experience in the Adult system is that particularly the county and race/ethnicity/gender questions are often asked for the purposes of grant requests and other reporting. In addition, I pulled off the Domestic Violence questions from the HMIS intake, just for reference – since we are trying to come up with a potential additional question around DV & trafficking.

I hope this is helpful. Thanks!

Renee

Questions from the Adult VI-SPDAT to (potentially) include:

- County Where Survey was Completed: (Circle One)
 Adams Arapahoe Boulder Broomfield
 Denver Douglas Jefferson

1. What is your race?	<input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American <input type="checkbox"/> Native Hawaiian or Other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused
2. What is your ethnicity?	<input type="checkbox"/> Non-Hispanic/Non-Latino <input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused
3. What is your gender?	<input type="checkbox"/> Female <input type="checkbox"/> Male <input type="checkbox"/> Transgender male to female <input type="checkbox"/> Transgender female to male <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused <input type="checkbox"/> Other: _____
4. Do you have any children under 18 who are living with you now?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused
5. Have you ever been in foster care?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused
6. Have you been in jail or prison during the last 6 months?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused
7. Have you ever served in the US Military?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Doesn't Know <input type="checkbox"/> Refused

Each agency who has submitted survey data needs to review the data and send Renee any ID#'s for clients who no longer need to be in the db (such as those already housed, returned home, or lost contact...)

Next Meeting is Monday, September 12th from 10-12 at Urban Peak.

Agenda for next meeting:

- Review and approve additional questions to add at end of survey
- Discuss details and next steps for the match process: all need to review and suggest edits to the First Contact Questionnaire and MIF tools sent out previously by Renee
- Discuss/review adult system data for youth/young adults and decide how to integrate into the prioritization process (Renee can you pull or review the under 25 data that is in the adult system?)
- Training and roll out plans
 - TAY- VISPDAT training for more agencies (both youth and adult serving)
 - Training on specific data elements like length of homelessness and co-occurring, etc.
 - Google platform created by DRH (access, who is entering, who can review data, etc.)
- Process and subcommittee for reviewing exceptions to the prioritization process; who involved, how often, decision making process, etc.