YCHAPS Meeting 11/18/2016

Friday, November 18, 2016
1:08 PM

Ian will be taking over the dist. List and info. management for this group (meeting notices, etc.)

<u>Attendance:</u>
Karissa
Michael Wilkins VOA Bonus Project - <mark>ADD to Distribution list mwilkins_voaco@outlook.com</mark>
Stedman
Lauren Bannock
Ian
Renee
Amy Murray
Angel
Cheryl
Suzanne
Deanne CCH

Agenda:
Renee Crews - email was sent out with all of the process instructions on how to submit information and data moving forward; all will be done via the online system; walked through all the documents, links etc.

In early 2017 OneHome will have it's own website

MDHI Homepage/OneHome/YouthCAHPS/ see all the forms and links on this page

There will be agency access pages that list the data submitted by agency

DRH_CHAPS@denvergov.org - send an email if you need to have them create an encrypted email link for your agency to send in any client sensitive information like the UCI form, etc.

Currently about 50% of submitted scores are an 8 or higher; 57% sleep most frequently outdoors and only 19% stay in shelters

If anyone has ideas for additional dashboard data summaries that would be helpful from the TAY VISPDAT, please contact Renee. Renee will send out the most current dashboard. The dashboard won't be available to access via the MDHI website until early 2017.

HMIS Vendor process is in progress - starting to compile questions and issues to be addressed in RFP; early 2017 to release the RFP

Have housed our first client through this system! Client from Attention Homes; scored a 13 on TAYVISPDAT; has been homeless for many years, aged out of foster care

1 client leased up
2 clients are "in progress" - waiting on documents
5 clients - packets complete; 3 have voucher and 2 have voucher meetings set

5 clients are hopeful and starting contacts with CM, etc.
Remaining are MIA or aren't moving forward

Agencies needs to make sure staff is getting new surveys in the on-line system ASAP. The next pull will take place in mid-December.

Agencies need to also follow up and submit the ROI from all the survey's previously submitted and any clients no longer needing housing

Match Initiation Form (MIF) - who does this form and when?
- For the meantime, MIF will completed by the housing provider as part of the on-boarding and connecting process with clients from the priority list
- Once an on-line system is set up for inputting the MIF data then the MIF can be completed by the original service provider, current case manager, whomever did the original survey

VOA - YTP program openings
- Not sure what TAYVISPDAT score makes the most sense for this resource (rapid re-housing) for eligibility for the YTP resource
- Priority Process:
  - TAY VISPDAT SCORE - looked at scores range 4-7
  - Youth with co-occurring
  - Youngest Age
  - Longest homeless
  - DV/Sexually exploited

Here is a sample of the data pulled for this project. The team discussed next steps.

Status Data				Prioritization Data						Surveyor Data		
UCI (Unique Client Identifier)	VI-SPDAT Score			DOB	Co-Occuring	Age	Length of Time Homeless (months)			Surveyor's Last Name	Surveyor's First Name	Agency
33	7			5/9/1994	Yes	22	72					Urban Peak
YAH101216BS1	6			5/1/1996	Yes	20	25			Spehn	Breanna	Attention Homes
125	5			3/18/2001	No	15	6					Attention Homes
46	5			9/18/1997	No	19	15					Urban Peak
205	4			6/3/1997	No	19	3					Attention Homes
53	4			12/4/1995	No	20	12					Urban Peak

TEST PULL for YTP Program
18-Nov-16
Eligibility: Scores 4-7
To Test Appropriateness for Resource

Next steps around a plan for integration of clients in the youth system who are eligible by age for Adult system and/or Family system

- Also have to think about what happens when youth actually max the youth systems age and what to hand-offs look like; do they have to have a new VISPDAT?
- The conversion to the updated VI-SPDAT survey with the modified scoring that is congruent to the TAY VISPDAT scoring will not be happening very soon (likely not until the conversion to new HMIS system)
- Big question is what is our community wide standard for expectations when clients are transitioned from one provider to another? What is best practice around collaboration and accountability?
- Also lots of questions about which VISPDAT should be completed for which client? Adult, TAY or Family?
- How do we do a score comparison/adjustment for the short term between the two surveys?
- Right now any of the young adults who have done the adult VISPDAT have not scored in the priority zone
- One option would be for anyone 19-24 do both surveys? Would be traumatizing
- Would likely have to do some conversions to the system prioritizations criteria to be comparable (ex. Tri-morbid vs. co-occurring; length of time homeless, etc.)
- Would also need to do the reverse from the adult/family system into the youth process for housing resources
- Renee and Ian will look at the processes/data and make a conversion recommendation back to the group

Plan for training other agencies on the TAY VISPDAT and process.
- How/when do we communicate/train wide-range of service providers to use the TAY-VISPDAT for clients under 25?
- Create a flow chart
- When a client is a youth and has a child(ren) do they do the TAY or the family?
- MDHI trainings moving forward will be connected to all three tools

To DO/Follow Up:
1. Renee will send out the current dashboard summaries; Team please submit any ideas for additional items to add to the dashboard
2. ADD to Distribution list mwilkins_voaco@outlook.com
3. Agencies needs to make sure staff is getting new surveys in the on-line system ASAP. The next pull will take place in mid-December.
4. Agencies need to also follow up and submit the ROI from all the survey's previously submitted and any clients no longer needing housing
5. MDHI hosting a two day Org- Code training on December 5 and 6 - a detailed agenda will be sent out soon; it will be a great training so please sign up if possible
6. Next meeting December 16th - Agenda discuss on exceptions process