

Metro Denver Family Coordinated Assessment and Housing Placement System (Family CAHPS)

SEPTEMBER MONTHLY MEETING

SEPTEMBER 13, 2016



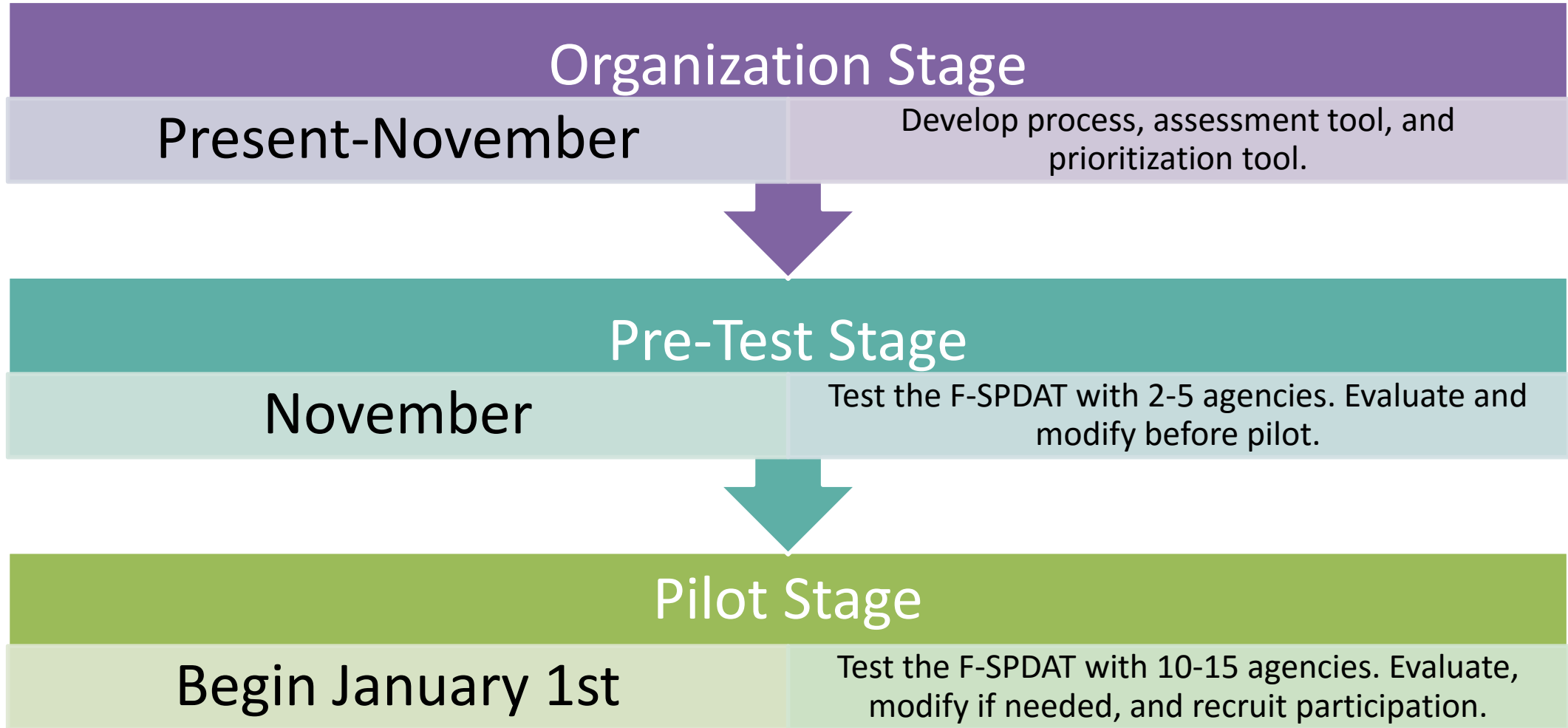
AGENDA

- ❖ MDHI Updates – Rebecca Mayer
- ❖ Timeline and Terminology – Jenna Espinosa
- ❖ System Review – Renee Crews
- ❖ Work Group Updates – Work Group Leaders
- ❖ Next Steps

MDHI UPDATES

- ❖ New CAHPS Coordinator
- ❖ CAHPS Mobile Assessors
- ❖ CAHPS Branding (it won't be "CAHPS" forever)
- ❖ Landlord campaign update

TIMELINE



TERMINOLOGY

- ❖ **Family CAHPS:** the Coordinated Assessment and Housing Placement System for families experiencing homelessness; a coordination of housing services through collaboration among homeless service providers across the metro Denver region. Group meets monthly.
- ❖ **Family VI-SPDAT (F-SPDAT):** the Vulnerability Index and Service Prioritization Decision Assistance Tool used for families experiencing homelessness; used by homeless service providers to determine vulnerability and subsequently be matched for and placed in housing
- ❖ **Pre-test:** a small-scale test of the F-SPDAT to identify and modify any major issues before entering the pilot stage. Test agencies determined by Family CAHPS group.
- ❖ **Pilot:** a test of the F-SPDAT with 10-15 agencies across all seven counties. Test agencies determined by Assessment work group with input from Family CAHPS group.
- ❖ **Family CAHPS Work Groups:** the teams of participants developing the process, assessment (F-SPDAT), and prioritization methods. Groups meet weekly or biweekly.

SYSTEM REVIEW

GROUP UPDATES

PROCESS GROUP

- ❖ Update of Activities
- ❖ Questions for the Family CAHPS Team:
 - ❖ Requiring MIF
 - ❖ Case Conferencing
 - ❖ Expectations for Pre-Test
- ❖ Questions for Other Groups:
 - ❖ Adding question to F-SPDAT
 - ❖ Timing Expectations

ASSESSMENT GROUP

- ❖ Update of Activities
- ❖ Questions for the Family CAHPS Team:
 - ❖ Pre-Test Agencies
 - ❖ Propose Pilot Agencies
- ❖ Questions for Other Groups:
 - ❖ Duplicates – Protocol and Prevention
 - ❖ Communication Packet

PRIORITIZATION GROUP

- ❖ Update of Activities
- ❖ Questions for the Family CAHPS Team
- ❖ Questions for Other Groups

NEXT STEPS

❖ Next Work Group Meetings:

- ❖ Process: Tuesday, September 20th from 1pm-2:30pm
- ❖ Assessment: Tuesday, September 20th from 2pm-3pm at 455 Bannock St.
- ❖ Prioritization: Tuesday, September 20th from 1:30pm-3pm at 1200 Federal Blvd

❖ Next Monthly Meetings:

- ❖ October 11, 2016 from 2pm-4pm at MHUW--Busse Board Room
- ❖ November 15, 2016 from 1pm-3pm at MHUW--Busse Board Room

THANK YOU!

Developing Family CAHPS would not be possible without the participation of agencies across the metro Denver Region. We appreciate your dedication, time, and efforts in creating a successful system for families experiencing homelessness! Please do not hesitate to contact us with concerns, questions, or comments.

Contact Information

Rebecca Mayer

Rebecca.mayer@mdhi.org

Jenna Espinosa

Jenna.Espinosa@mdhi.org

Renee Crews – Process Group

Rebecca.crews@denvergov.org

Karissa Johnson – Prioritization Group

Karissa.Johnson@denvergov.org

Would you like to become the Assessment Group leader? Contact Jenna!